

Hello, Example!

Member ID Card

Make a pa

Recent Claims

Find Care

My Health History

Profile and Preferences

Contact Us

Member ID Card

Payments and Billing

Forms and Documents

Logout

After logging
On go to the top
left corner of the
menu and
Highlight Settings
and Select
Preferences. This
should redirect you
to a different page

Profile & Preferences

Click on Edit and Proceed to Edit Your Email to the email we provide

Contact Information

Language Preferences

Notification Preferences

Account Password

Contact Information

Member Name

Jane Doe

Mailing Address ⓘ

1 Address Street

Chicago, IL 60007

Email Address

original@email.com

✔ Verified

Phone Number for Voice Calls

(618) 111-1111

Phone Number for Text Messages

(618) 111-1111

Refresh ↻

Edit ↗

Sign me up for text message notifications.*

*By signing up for text message notifications, I am authorizing Blue Cross and Blue Shield of Illinois (BCBSIL), BCBSIL contracted vendors, or my provider to contact me regarding claim activity, benefit alerts, clinical and wellness programs, preventive health screenings, survey opportunities, etc. Message & data rates may apply.

For security purposes, we ask that you re-enter your username and password before saving a new email. You will still need to verify your email after saving.

Username

username

Password

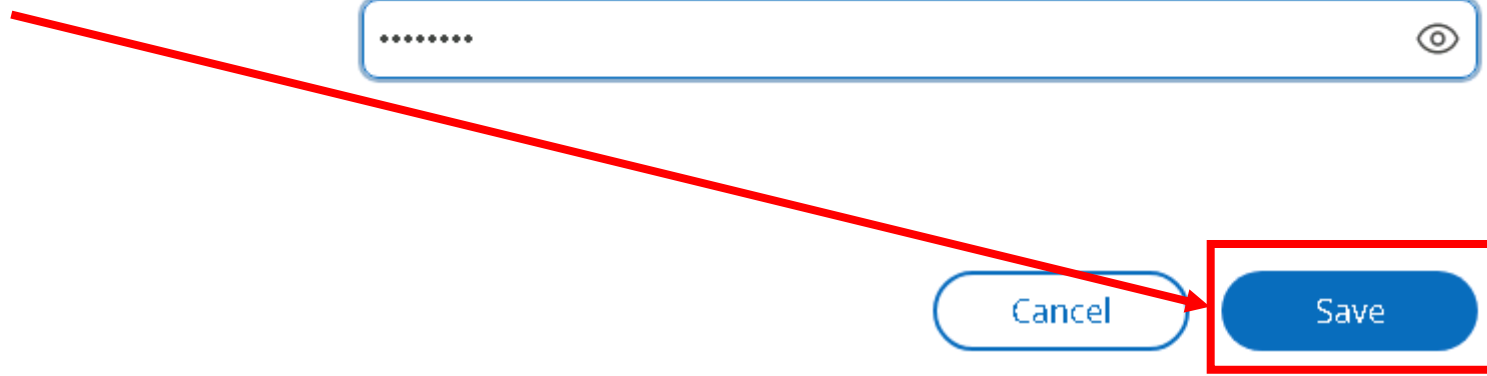
.....



Cancel

Save

After filling it up
please save



Click here to
open
Coalition
Health email



To access step by step instructions on how to navigate the BCBS site to change your email address [Click Here](#)

**When you log in, BCBS will likely prompt you to retrieve a token they will send to your email (That is exactly the reason we need to update your email on file at BCBS!)

STEP 4 - Login to your Coalition Email to validate your BCBS email Change

By clicking [here](#), you should see this message on your inbox "Blue Cross and Blue Shield of Illinois Updated Email Address". Please click on that link to validate the email.

STEP 5 - Click the "Complete" button below when you have completed the update at BCBS. We will automatically resume pulling your claims

Click on this email. When the email opens, click on the validation link to complete the verification.

Nov 02 2022, 01:46:18 | [Blue Cross and Blue Shield of Illinois Updated Email Address](#)

Blue Cross and Blue Shield of Illinois Updated Email Address

From: prvs=0305d5a2bb-bcbsil_noreply@bcbsil.com
Date: Nov 02 2022, 01:46:18

Important Email Update Information



Your Account Information

Hello,

Your email address has been changed. To be able to log back into your account, you'll need to confirm your email address.

Please click the link or copy it into your web browser to continue:

[Link](#)

Note: DO NOT REPLY TO THIS EMAIL. If you have questions about this message, please call our Internet Help Desk at 1-888-706-0583.

Thank you,
Blue Cross and Blue Shield of Illinois

[bcbsil.com](#)



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